AMENDMENT TO THE SPECIFICATION

Please amend the specification by marked up replacement paragraph(s) as follows.

Please replace the first full paragraph on page 8 with the following:

-- Also connected to the NGSN LAN 104 is a node monitoring and alarming (management) workstation ("Mgt W/S") 110. Management workstation ~~310~~ 110 collects and stores alarms generated by the application servers 106 and the intelligent peripherals 102, and provides a user interface to these alarms. It also forwards alarms over the WAN 112. The management workstation 110 serves as a central collection point of all alarms generated on the NGSN 101, and forwards them to a central collection point on network architecture 100 via WAN 112. --

Please replace the last paragraph starting on page 10 and ending on page 11 with the following:

-- A NGSN 101 platform architecture and functionality is described in further detail in a commonly-owned, co-pending application filed concurrently herewith, entitled "Advanced Interactive Voice Response Service Node" having application ~~number TBA (Attorney Docket Number COS 97 040)~~ Ser. No. 09/073,880. A network architecture 100 is described in further detail in a commonly-owned, co-pending application filed concurrently herewith, entitled "Telecommunications Network Architecture for Call Center Services using advanced Interactive Voice Response Service Nodes" having application ~~number TBA (Attorney Docket Number COS 97 042)~~ Ser. No. 09/074,096. Additional special features of the NGSN 101 are described in further detail in a co-pending application filed concurrently herewith, entitled "Interactive Voice Response Service Note with Advanced Resource Management" having application ~~number TBA~~

~~(Attorney Docket Number COS 97-043)~~ Ser. No. 09/074,142. A signaling gateway 116 and a telecommunications provider's proprietary signaling protocol are described in further detail in a commonly-owned, co-pending applications filed concurrently herewith, entitled "Communications Signaling Gateway and System for an Advanced Service Node" having application ~~number TBA (Attorney Docket Number COS 97-044)~~ Ser. No. 09/074,072 and "Call and Circuit State Machine for a Transaction Control Layer of a Communications Signaling Gateway" having application ~~number TBA (Attorney Docket Number COS 97-045)~~ Ser. No. 09/073,885. Lastly, a parking manager 124 is described in a commonly-owned, co-pending application entitled "Network Call Parking Manager" having application ~~number TBA (Attorney Docket Number COS 96-040)~~ Ser. No. 08/796,839, filed Feb. 7, 1997, and a method and system for call parking and transferring, using this architecture, is described in a commonly-owned, co-pending application entitled "System and Method for Call Park and Transfer in a Telecommunications Network" having application ~~number TBA (Attorney Docket Number COS 95-010)~~ Ser. No. 08/796,840, filed Feb. 7, 1997. All of the above commonly-owned, co-pending applications are incorporated herein by reference in their entirety. --

Please replace the first full paragraph on page 13 with the following:

-- The IVR software resource 224 and IVR hardware resources 240 contained within the NGSN 101 platform are described in further detail in a commonly-owned, co-pending application filed concurrently herewith, entitled Advanced Interactive Voice Response Service Node" having application ~~number TBA (Attorney Docket Number COS 97-040)~~ Ser. No. 09/073,880 which is incorporated herein by reference in its entirety. --

Please replace the second full paragraph on page 14 with the following:

-- In step 310, the application engine 230 receives the translated IAM and allocates resources on the intelligent peripheral 102 to handle the call. The application engine 230 returns a message to the signaling gateway 116 indicating that resources are available. The signaling gateway 116 then converts that message from the IVR service provider's proprietary signaling protocol system to an SS7 message, and sends the SS7 message to the bridging switch 114, so that the bridging switch 114 may complete the call. A signaling gateway 116 and a telecommunications provider proprietary signaling protocol are described in further detail in a commonly-owned, co-pending application filed concurrently herewith, entitled "Communications Signaling Gateway and System for an Advanced Service Node" having application ~~number TBA (Attorney Docket Number COS 97-044)~~ Ser. No. 09/074,072 which is incorporated herein by reference in its entirety. --